

**GOA STATE INFORMATION COMMISSION**  
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**Appeal No. 80/2025/SIC**

Mr. Savio Suraj Victoria,  
H.No. 28, Khairikatem,  
Sanguem-Goa 403704.

**..... Appellant**

V/s

1.The Public Information Officer,  
Miracles High School,  
Sanguem, Goa 403704.

2.The First Appellate Authority,  
The Central Education Zone,  
Directorate of Education,  
Panaji-Goa. 403001.

**.....Respondents**

**Shri. Atmaram R. Barve**

State Information Commissioner

**Filed on: 02/04/2025**  
**Disposed on: 23/09/2025**

**ORDER**

1. The present second appeal arises out of the Right to Information (RTI) application dated 08/10/2024 made by the Appellant, Shri. Savio Suraj Victoria and addressed to the Public Information Officer (PIO) at Miracles High School, Sanguem-Goa.
2. The PIO Smt. Enid A.M. Da Costa vide reply dated 06/11/2024 directed the Appellant herein to access the desired information on the official Government website and that information requested by him was not exclusively held by this school.
3. Aggrieved by this reply the Appellant herein preferred first appeal dated 12/11/2024 before the Competent Authority.

4. The First Appellate Authority at Central Education Zone, Government of Goa vide Order dated 09/01/2025 directed the PIO to furnish desired information to the Appellant.
5. Citing non-compliance of the directions of the FAA, the Appellant herein filed second appeal before this Commission vide appeal memo dated 02/04/2025.
6. Notices were issued and matter came up to be heard from 14/05/2025 onwards,
7. It has been the contention of the PIO that, the information sought by the Appellant was pertaining to National Education Policy 2020 and that the entire policy is available for perusal on website of Government of Goa and that the said information is not exclusively held by the said authority.
8. It has been the contention of the Appellant that, PIO could have simply provided the information rather than making him to go to website and that the said website could not be properly accessed by the Appellant herein.
9. Upon perusal of the appeal memo and all other materials on record, this Commission is of considered opinion as under:-
  - a. The PIO in the instant matter appears to have not understood the context and flow of RTI Act, 2005 wherein the Act mandates the PIO to provide all such information that such an officer would have the access to and not only whatever is there in his/her physical possession.
  - b. Although public has to be encouraged to accessing information through websites or any other electronics format but, at the same time if the PIO has an access to such information then the same should be definitely made

available to the information seeker within prescribed time frame and by charging necessary fees as the case may be.

c. The PIO cannot recuse themselves from discharging their duties under RTI Act by simply directing the information seeker to go through websites.

d. There is no material on record to suggest that the PIO has taken any efforts to comply with directions of the FAA.

10. Therefore in view of above, the present second appeal is disposed off with following order:-

a. The present second appeal is upheld.

b. The PIO, Smt. Enid A.M. Da Costa is hereby directed to furnish all the relevant information to the Appellant herein free of cost on or before 10/10/2025 by inviting the Appellant herein to collect the said information and to record the minutes of said exercise and acknowledged by way inscribing the signature of PIO as well as information seeker.

c. Registry to issue show cause notice seeking reply from the above mentioned PIO as to why action should not be initiated against her under Section 20(1) and or 20(2) of the RTI Act, 2005.

d. The said PIO shall remain present on 14/10/2025 at 11.00 am alongwith compliance report of the above mentioned directions and also reply to the show cause notice; failing which necessary penalty or disciplinary proceeding shall be initiated accordingly.

- No order as to cost.
- Parties to be provided authenticated copies of the order.
- Aggrieved party if any, may move against this order by way of a Writ Petition as no further Appeal is provided against this order under the Right to Information Act, 2005.

Sd/-

**(ATMARAM R. BARVE)**

State Information Commissioner